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## **BELL CANADA BULLETIN** December 17, 2018

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**TO: BELL CANADA CRAFT & SERVICES MEMBERS**

Greetings,

The Union met with the Company in Ottawa on December 13, 2018 for the Joint Labour Relations Committee meeting.

This was not a regular meeting. We had been informed, in the days prior to the meeting on Thursday, that Bell Canada was not acting in a manner that we felt was conducive to good labour relations.

We were told that starting January 2019 BTS will be having the BTS Help-Desk perform all the testing functions of the Bell Craft DSL/TV test centre and the CAD(cable action demand) Desk for their BTS employees to only call. The construction of the additional space at the Ottawa Work Centre has already begun and Bell is paying for fibre optic cable to be placed into that building. The company has already trained the BTS Help-Desk employees on the Bell Craft testing systems of NEO, Viper, TIMS, Multi-view and Webcare. This BTS Help-Desk will even be able to provision lines and activate POTS lines, internet and television customers, taking away bargaining unit work of Bell Clerical as well.

We understand that the decision to move this work was communicated to BTS management in July and we are only finding out now the extent of this movement of work.

(On Thursday afternoon, after our meeting was over, BTS changed their story and told the BTS bargaining committee something different on the testing issue. We will be investigating this further)

There are several other contracting out issues we are just learning about and are working on getting more information in order to address them with the Company.

The Company has a responsibility to bring these contracting out plans to the Union at various levels and they continuously flout these responsibilities. We are tired of having to chase the facts and being treated with disrespect.

The recent actions on contracting out coupled with the cancellation of the EMM's, the apparent control Bell Canada is exercising on the work in all of the bargaining units, and now Tier B managers cancelling grievance meetings, makes us say enough is enough.

We delivered a strong message to management Thursday and we asked them leave our office and to go away and think about what kind of relationship they want with us.

We also want you to know that your bargaining committee along with the National Union is looking at all of our options including legal action and strong membership mobilization to deal with what we see as an attack on our work and our members in all Bell Canada bargaining units.

We will need all of your support in the coming weeks and months to deal with these issues. You will be hearing from us soon.

We want to take this opportunity to wish you a Happy and Safe Holiday Season!

In Solidarity,

Bell Craft & Services Bargaining Committee

Drew Wickens  
Jeff Brohman  
Ray Mortimer

Alain Paradis  
Alain Sevigny  
Claude Brazeau

Alain Portelance  
Maureen Dawson